

GIFT VOUCHERS

1. Gift Voucher are valid for 1 year from the date of purchase
2. Gift Vouchers must be produced in person to be redeemed (cannot be redeemed over the phone)
3. Gift Vouchers can be used in full or part payment for beauty services and/or products
4. The balance on a Gift Voucher cannot be exchanged for cash. If we agree to provide a refund for products purchased using a Gift Voucher, the amount of the purchase price paid using the Gift Voucher will be reimbursed by issuing a new Gift Voucher

DISCOUNT VOUCHERS

1. Discount vouchers can be used on single treatments only and, where used in conjunction with multiple treatments, the discount will apply to the cheapest treatment only.

MOBILE SERVICE

1. In the interests of your safety and wellbeing it is vital you advise us of any known any medical issues or general information including medications, pregnancy, allergies, etc when you book your appointment as it may affect the outcome of your treatment.
2. Minimum spend of £75 for a mobile service.
3. We accept Cash, Cheque, and Bacs payments
4. Receipts can be issued by email on request
5. Travel costs will be agreed and invoiced at the time of booking
6. A 20% surcharge will be added to the sub-total fee (minus travel) for any bookings that take place on a Sunday or Bank Holiday
7. There is no cancellation fee on condition that you cancel more than 7 days before your scheduled booking. If you cancel within 7 days of your booking we will charge you 75% of your booking cost
8. If you are running late for your appointment we will try and accommodate this however we have to reduce the appointment time depending on other bookings

CANCELLATIONS & DEPOSITS

2. Your appointment time is reserved specifically for you therefore please try to give a minimum of 48 hours notice should you wish to cancel or reschedule your appointment
4. If you need to cancel less than 48 hours prior to your appointment you will be charged 50% of the total amount of the treatments that were booked.
5. Cancellations or No-shows on the day will result in 100% of the total cost treatments being charged.
6. By booking with Amelia's Therapies you are acknowledging and accepting these terms

LATENESS FOR APPOINTMENTS

As a courtesy to others we reserve the right to reschedule your treatment if you arrive 15 minutes or more late to your appointment. Where possible we will carry out your treatment but the time may be reduced due to time constraints and bookings but you will be charged full price for the treatment